

Course Detail

Day 1 : Introduction to ISO 20700 and fundamental concepts and principles of management consulting

- Course objectives and structure
- Fundamentals of management consulting
- Management consulting principles
- Management consulting principles - Policies

Day 2 : Principles, entry phase and contracting of management consulting

- Management consulting principles - Policies part 2QMS scope
- Approaching the potential client
- Understanding management consulting phases
- Contracting contextRisk assessment
- Services, approach and work plan
- Roles and responsibilities

Day 3 : Implementation of consultancy assignment

- Terms and conditions, and acceptance criteria
- Refine and implement the agreed work plan
- Assignment management and monitoring
- Risk and quality management

Day 4 : Closing, monitoring and follow-up activities of management consulting

- Approvals and acceptance
- Legal and contractual matters
- Final evaluation and improvement
- Knowledge management
- Administrative matters and outstanding minor issues

- Follow up activities
- Competence, evaluation and closing the training

Day 5 : Certification Exam